



Spring 2024

Avra Water Co-op, Inc.

Water We Up To?

There are so many events coming up celebrating water, our most precious resource. In April we celebrate Fix-a-Leak Week, World Water Day, WAM (Water Awareness Month) and Earth Day and in May is Drinking Water Week. You can find information about these events on their websites which are noted below.

Fix-a-Leak-Week - March 18-24, 2024 <https://www.epa.gov/watersense/fix-leak-week>

World Water Day - March 22, 2024 <https://www.worldwaterday.org/>

Drinking Water Week - May 5-11, 2024 <https://www.awwa.org/Events-Education/Drinking-Water-Week>

Water Awareness Month - April 2024 <http://www.arizonawaterfacts.com/wam>



Water Saving Tips:

- * There are many ways to find and fix leaks, from checking your toilet, to checking outdoor hoses, spigots, and irrigation systems regularly.
- * Toilets: Put food coloring or dye tabs in the toilet tank, wait about 5 to 10 minutes, and if without flushing the color appears in your bowl, you have a toilet leak.
- * Reducing shower time by 10 minutes can save you approximately 50 gallons of water.
- * Choose xeriscape plants and plant low water-use trees to shade east, south, and west facing walls. It will cool your house in the hotter months and you can save up to 30% on your energy bill.
- * Reduce your water use with EPA WaterSense labeled toilets, faucets, showerheads, and irrigation controllers.
- * Run your washing machine and dishwasher only when they have a full load and adjust water levels for smaller loads.
- * When washing your dishes by hand, do not let the water run. Fill one sink with wash water and the other with rinse water.

Do one thing every day to save water. Every person can make a difference!

Mark Your Calendar!

March 18- Past Due Balance Due Date
March 19 - Disconnect for Non-Payment
March 20 - Board Meeting
March 31 - Bills Due
April 15 - Past Due Balance Due Date
April 16 - Disconnect for Non-Payment
April 17 - Board Meeting
April 30 - Bills Due
May 13 - Past Due Balance Due Date
May 14 - Disconnect for Non-Payment
May 15 - Board Meeting
May 27 - Office Closed Memorial Day!
May 31 - Bills Due



SNOWBIRDS...

Did you know that when you leave for the summer you can call us and we will put your account on an "active hold" up to six months of the year? That means you will not have a bill while you are away for a maximum of 6 months of the year. Keep in mind, we will turn off your meter and lock it so you won't have water while you are away, but for those that want more security and do not need to have water on while they are gone, it could be a great option. Call us at 520-682-7331 for more details.

What is Disconnect for Non-Payment (DNP)?

When a current bill is not paid by the last day of the month, it is considered delinquent. The next bill will be a red, delinquent bill showing your past due balance and current balance. (Those on paperless billing will receive notifications regarding their bill from XpressBillPay. Log-on to get full billing details.) The past due balance **MUST** be paid by the past due balance due date or your water service will be disconnected for non-payment.

- * A one-time courtesy call will be made to any member who has never been on the disconnect list the day prior to your scheduled disconnection. **Please make sure to update your contact information.**
- * **If you need assistance or have questions about your bill, please contact the office prior to the past due balance disconnect date to make a payment arrangement.** All payment arrangements must be made before 4:00 pm, the day prior to the scheduled disconnection. **We are always happy to work with any member to avoid disconnection of your water service.**
- * If you receive a red bill and are unsure if you have paid your past due balance, please call the office to verify.
- * Bills are due on the last day of every month. You have 10 days from the billing due date to pay your past due balance and avoid disconnection. Billing is done the first business day of every month.
- * We have many payment options. You may come inside of the office to pay, pay on-line at Xpressbill-pay.com, or you may put your payment in our drop box.
- * Members that are disconnected for non-payment will be required to pay the delinquent balance and the current balance to have their water service restored.
- * All reconnections during business hours will have a \$35 reconnect fee on their next month's bill. **Reconnects after-hours (4:30 pm to 6 p.m.)** will have an after-hours fee of \$50 **plus** the reconnect fee of \$35 for a total of \$85.
- * There will be no reconnections after 6 p.m. Water service will be restored the next business day excluding holidays.

The mission of Avra Water Co-op, Inc. is to provide for the present and future water supply needs of its members and customers at the most reasonable cost.



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Hours: Mon-Fri 8-4:30 p.m.
Closed 12-1 p.m. for lunch

Board of Directors

Dayv Marlow, President
Nils Julin, Vice President
Jack Wheat, Treasurer
Colleen McDonald, Secretary
Doug Schneider, Director
Geoff Caron, Director



We're on the web.
Visit us at www.avrawater.com

Avra Water Co-op's Board of Directors meet the third Wednesday of each month. Board Meetings are open to all Co-op members.