



Water We Up To?

Wishing you a Happy and Healthy Holiday and New Year!

We would like to wish each and every member a very happy and healthy holiday season and new year! If you or someone you know in our service area is struggling, please contact customer service for information on utility bill assistance.



Avra Water’s 46th Annual Meeting of the Board of Directors

Our Annual Meeting was held on November 16th. Here are the highlights for those who did not attend:

- We had 57 members in attendance.
 - Our president, Dayv Marlow, discussed development within the community.
- Our Administrative Manager, Cathy Kuefler, discussed the drought and conservation efforts we have made over the past year and our new High Efficiency Toilet Rebate Program.
- Sal Madrid, the Operations Superintendent, discussed our past and future capital improvement projects.
- Doug Schneider and Keith Winans were re-elected to serve on the Board of Directors. Congratulations and a HUGE thank you for your work and support!
- We also want to thank Steve Wilcox for his interest in being a board member and would like to encourage anyone interested in becoming a board member to stop by a regular meeting and see what it is all about. You can also contact the office for information on how to be put on next year’s ballot.

IMPORTANT DATES

December 21, 2022	Board Meeting 6:00 p.m.	January 18, 2023	Board Meeting 6:00 p.m.
December 26, 2022	Office Closed—Christmas	January 31, 2023	Bills are Due
December 31, 2022	Bills are Due	February 13, 2023	Past Due Bills Are Due
January 2, 2023	Office Closed - New Year’s Day	February 15, 2023	Board Meeting 6:00 p.m.
January 16, 2023	Office Closed - Martin Luther King Jr. Day	February 20, 2023	Office Closed - President’s Day
January 17, 2023	Past Due Bills Are Due	February 28, 2023	Bills are Due



High Efficiency Toilet (HET) Rebate Program

In an effort to promote water conservation, Avra Water Co-op has developed the High Efficiency Toilet Rebate Program to encourage single-family customers to reduce their indoor usage by installing High Efficiency or Dual Flush Toilets. We are initiating the High Efficiency Toilet Rebate Program in accordance with our Best Management Practices – 3.4 -Residential Interior Retrofit Program as directed by the Arizona Department of Water Resources and the Arizona Corporation Commission.

The Rebate is \$50 per toilet and it will be issued as a credit on your utility bill.

Eligibility:

- * Must be a single-family residential Avra Water Co-op member in good standing.
- * The new, high efficiency (1.28 gallons or less of water per flush) or dual flush (1.28/1.6 gallons per flush) toilet must replace an older, single flush, 1.6 gallon per flush or higher toilet.

Requirements:

- * Application must be completed by the member.
- * Applicant must provide a valid sales receipt dated within the past six months for the purchase of a qualifying toilet along with a picture of the old toilet and newly installed toilet.
- * Applications will be processed in the order they are received. There will be four rebates available per month and any applications remaining after the four rebates have been distributed will roll over into the next month for eligibility.
- * There will be one toilet rebate per member available at this time.

MASTER METER SURVEY - We will be starting a survey of our service area to see if there are meters servicing more than one dwelling. We cannot always tell if there are two or more dwellings that are connected to one meter. Therefore, we do the survey to confirm that information with our members as stated in the Arizona Corporation Commission Decision #69681: CONDITIONS CONCERNING MASTER METERING/MULTIPLE DWELLINGS – “All dwellings, beyond direct connection which cross property lines, will be charged 100% of monthly minimum, and/or are required to have their own meter. If the meter services more than one dwelling on the same property, the second and each additional connection shall each pay 50% of monthly minimum for the size meter. Responsibility for payment remains with master meter customer”. If you have more than one mobile home, guest house, RV, travel trailer, etc. that is hooked to the water and used as a dwelling for more than 30 consecutive days, it will be considered an additional dwelling and charged the appropriate rate. If we have any questions regarding the dwellings on your lot, we will send out a letter and application requesting that you clarify this information. If we do not receive a response within 30 days, we will bill the number of dwellings we can verify through Pima County GIS, Google Maps, or that our technicians are able to physically view.



11821 W. Picture Rocks Rd.
Tucson, AZ 85743
520.682.7331 Phone
520.682.8933 Fax
customerservice@avrawater.com
Hours : Mon–Fri 8-4:30 p.m.
Closed 12-1 p.m. for lunch

Board of Directors

Dayv Marlow, President
Nils Julin, Vice President
Jack Wheat, Treasurer
Colleen McDonald, Secretary
Keith Winans, Director
Doug Schneider, Director
Geoff Caron, Director